



**Selective,
Not Exhaustive:**
Flags only outlier
claims worth
reviewing



Image-Independent:
Works with or without
submitted images



**Real-time
Insights:** Alerts
UR teams before
payment is made



**Integrated
Workflow:** CRMS
platform streamlines
every step



Secure & Compliant:
HIPAA-ready from
day one

Claim review today feels like a necessary evil.

Slow. Costly. Overwhelming. Teams are stuck chasing red flags *after* they go up, wasting time on claims that should never have been reviewed in the first place.

We believe it should feel different: **strategic, efficient, and precise.**

SmartClaimSelect™ flips the script on utilization review.

It combines a proprietary, rules-based pattern recognition engine with the power of AI image analysis (SmartClaimSelect), integrated directly into Fluent's real-time Claim Review Management System (CRMS).

Key Differentiators:

- **Selective, not exhaustive:**
Flags only statistical outliers worth reviewing.
- **Image-independent:**
Works with or without submitted images.
- **Real-time insights:**
Alerts UR teams before payment is made.
- **Integrated workflow:**
CRMS platform streamlines every step.
- **Fluent Credentialing Suite**
HIPAA-ready from day one.

All powered by Fluent's unmatched dental claims data in DentaBase.®



With SmartClaimSelect, UR teams spend less time reviewing and more time saving.

- Reduce backlogs
- Happier providers
- Smarter allocation of review resources
- Higher ROI

This is a utilization review that protects value before it's lost.

About Fluent

Fluent offers the only oral health platform that combines deep data, AI-powered analytics, and expert services to help payers and providers drive smarter care, streamline operations, and advance whole-person health. As the leader in dental analytics and primary research, our solutions draw on the richest, most dynamic data source for oral health – over **6.6 billion** procedures in DentaBase, growing over 10% a year. Fluent's personalized solutions are based on continuous analytics on **225,000** active dentists across **189,000+** locations, plus an ever growing database of **110 million** commercially insured members.

Let's move UR forward

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